

Service Description

NORDUnet, Kaltura environment

Service Provider

NORDUnet A/S
Kastruplundgade 22
DK-2770 Kastrup
Denmark

Contact Information

Name	Titel	Email	Telephone
NOC	Operations	noc@nordu.net	+46 8 20 78 60
Jonny Lundin	NOC Manager	jlundin@nordu.net	+46 76 007 0240
Jørgen Qvist	Chief Network Operating Officer	qvist@nordu.net	+45 31 62 14 00
René Buch	Chief Executive Officer	rene.buch@nordu.net	+45 31 19 14 00

Gathering and Use of Personal Data

Gathered information is used to enable the use of the Kaltura environment and user authorization. Log file information is used to monitor server and network capacity as well as to solve technical and abuse issues.

Following information is retrieved from home organisation at user login: name, email address, home organisation, and role at home organization. Additionally, you may provide more detailed information for the service via your own profile space.

Personal data is retained in the system until user is de-provisioned by home organisation.

Data protection and Security

The required network traffic of the service is SSL-protected. The internal system register is protected by personal user accounts and authorization of the administrators.

Transfer of Personal Data

Personal information is not transferred to third parties.

Checking Validity and Rectification of Personal Data

User may inquire the contact persons of the service to check her/his personal information stored in the system. Information provided by the home organisation should be validated and corrected via the home organisation. Regarding Kaltura specific information you can turn to the Kaltura contact persons mentioned above.