



## THE NORDUNET STRATEGY 2024-2028

The key objective of the 2024-2028 NORDUnet strategy is to actively enhance digitalization of research and education in the Nordic countries through Nordic collaboration and continue to add value for customers through delivery of a world-class technology platform.

The origin of NORDUnet is collaboration within and among the Nordic countries, and NORDUnet exist to expedite such collaboration into the future. A strategy for NORDUnet is therefore a strategy for both NORDUnet as an organization as well as a strategy for the collaboration of NORDUnet and the Nordic NRENs. We set goals jointly, and we reach them together.

### Ambition

The future ambition is a statement of who NORDUnet are, what we want to achieve, and what we must do to realise this ambition, within the domain of network, education, research, and collaboration within Europe.

**NORDUnet's ambition is that we are recognised as the best international collaborators in the world, deliver a world-class technology platform for the knowledge sector, and actively enhance the digitalization of research and education for the benefit of the Nordic countries.**

## Strategic Focus Areas 2024-2028

By realizing this ambition, an active Nordic community can jointly support world-class research and education and ensure long-term relevance of NRENs with expanding roles. We position ourselves to take advantage of global opportunities and be resilient in the face of geopolitical changes.

**Be a trusted and agile partner for Nordic collaboration**

**Lead with ideas and action**

**Support and coordinate joint projects**

**Drive evolution and consensus on selected European e-Infrastructures**

**Develop the NORDUnet and Nordic NREN collaboration culture**

**Engage with research and education users**

**Deliver improved intercontinental connectivity**

**Deliver relevant services and service procurement for the community**

NORDUnet's strategic focus is to be a trusted and agile partner with relevant competencies and skills, to have an organizational structure that supports the Nordic collaboration, and who understands the technology drivers in relevant sectors.

We focus on leading with ideas and action, on influencing decision makers, and on driving the evolution of key European e-Infrastructures and services. We will exploit all our Nordic strengths, and support communities and joint actions to achieve leadership. To achieve our goals together, we will be mindful of developing the culture of both NORDUnet as well as the Nordic NREN collaboration culture.

We will drive evolution of intercontinental connectivity at a large scale and be instrumental in supporting European consensus on infrastructure for research and education. We will engage with users in close collaboration with NRENs, support and coordinate joint projects, and ensure the delivery of relevant services and service procurement for the community while maintaining the highest level of security.

# Strategic priorities for NORDUnet 2024-2028

NORDUnet have five strategic priorities for 2024-2028 – areas that we will give extra attention and where we will develop our skills, our organisations, and our partnerships, to realise our ambition.



## A rewarding workplace

The many changes in our environment require NORDUnet to constantly acquire new skills, work in diverse projects and collaborations, engage with new stakeholders, and respond to changing priorities. To meet these challenges, NORDUnet will be agile, have the right staff with skills that match the changing needs, and be a workplace where each staff member feels purpose and commitment.



## How we work and deliver our services

Recent years have seen significant changes in Nordic infrastructure and services for research and education. We have taken network infrastructure sharing and joint service delivery to the next level, responding to customer needs. To continue this evolution, we will transform how we work. We will find optimal ways for cross-border infrastructure operations, services delivery, and customer engagement, and create focused and committed collaborations.



## Know our customers

Digitalisation is transforming research and education. To deliver world-class infrastructure and services that enable this transformation, we will work closely with our customers. We want to engage with research communities and help them exploit our technologies. We want to understand their daily business, their drivers, and their needs. This can only be realised through close collaboration between NORDUnet, NRENs, and end users.



## Leverage Nordic strength

The Nordic NREN community employs highly qualified staff and is a recognised global partner, with a strong collaboration culture. There is a high level of diversity, where each stakeholder brings unique capabilities to the table. To meet the challenges in front of us, we will jointly use all the resources, capabilities, and strengths we have, we will ensure strong links to national resources and governance, and we will pool Nordic competencies to achieve a world-class outcome for our users.



## Be a European incubator

The Nordic NRENs are recognized leaders in infrastructure and services for research and education. It is our ambition to continue to use this leadership to drive the evolution of key European and global e-Infrastructure and support the development of European consensus as a response to emerging challenges. We will influence European policy and initiatives, seek influence at all levels, be recognised by the EC and the European community as an excellent partner, act as a facilitator and an incubator for joint Nordic and European projects to develop improved global connectivity, support the digital transformation of research and education, and exploit technologies that create new possibilities for research.



# Realising the NORDUnet 2024-2028 Strategy

The NORDUnet strategy sets out a long-term ambition for the NORDUnet organisation and the Nordic NRENs. The strategic priorities above are the key areas in which we will spend effort to further develop the organisation and the collaboration.

**2028**

## Effects

- are resilient to geopolitical changes
- met global opportunities
- an active community
- known for excellence
- expand roles
- long-term relevance
- trusted
- happy customers
- pleased governments

## Ambition

**We are known as the best cross-border collaborators in the world, facilitating world-class digitalisation of the Nordic knowledge sector.**

## Focus points

- Nordic collaboration culture
- Trusted, agile and an active facilitator
- Engaged with and understand users
- European leadership through ideas and actions
- Focused on talents with right
- competencies and skills